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Dear Wisconsin ForwardHealth Provider,

Wisconsin will soon be participating in the Centers for Medicare and Medicaid Services (CMS) federal fiscal year (FFY) 09 Payment Error Rate Measurement (PERM) review process. PERM is a mandatory activity that measures improper payments in Medicaid and the State Children's Health Insurance Program (SCHIP) and produces national error rates for each program. We need your assistance with this review to help ensure a low error rate for Wisconsin.

Lack of documentation and/or insufficient documentation was the most common Wisconsin error in the FFY 06 PERM review. Payments determined to be in error by the PERM review may have to be repaid to the Federal government.

Here is some important information about PERM and how it might impact you should one of your payments be selected for this review:

- Medical records and/or other documentation may be requested by a CMS contractor located in Maryland named Livanta
- Livanta has specific deadlines for documentation submission when they contact you for it
 - 60 days to provide the initial information
 - 15 days if additional information is requested after the initial submission
- Livanta and/or state staff may contact you to assist with identifying needed documentation
- Release of individual specific documentation to the CMS contractor Livanta is permissible under HIPAA

Additional information about PERM can be found at:

- Wisconsin ForwardHealth informational letter: (portal link)
- CMS website PERM brochure:
<http://www.cms.hhs.gov/PERM/Downloads/PERM101Brochure.pdf>

- CMS website PERM handout:
<http://www.cms.hhs.gov/PERM/Downloads/PERM101Handout.pdf>

Thank you for your assistance with the FFY 09 PERM review activities. With your help, we can obtain a low error rate for Wisconsin.